

# Special Event Volunteer

## Volunteer Position Description



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**Goal of the Position:** To obtain welcoming individuals from the Greater Green Bay Community to volunteer their time and offer a customer service experience at our fundraising events that visitors will never forget.

**Location:** All events are held here at Green Bay Botanical Garden (GBBG). GBBG events are held indoors and outdoors based on the time of year and weather.

**Responsibilities:**

- Welcome visitors
- Help visitors with questions or directions
- Complete a task from start to finish

**Qualifications:**

- Ability to stand or sit for long periods of time
- Friendly and warm personality
- Ability to follow directions
- Limited volunteer roles must be 18 years or old
- Limited volunteer roles must be comfortable handling money
- Limited volunteer roles must have the ability to lift 20+ pounds

**Dress:**

- Wear comfortable clothing, appropriate to the weather
- Always wear sturdy shoes
- Please: no sandals, sleeveless t-shirts, halters or cutoff style shorts
- All necessary tools are supplied by the Garden.

**Orientation/Training:**

- General orientation to Green Bay Botanical Garden and an initial volunteer program overview with the Volunteer Manager
- Specific training is done on-site with GBBG Supervisor at the beginning of each shift. Tasks vary from event to event.

**Time Commitment:**

- 2 to 8 hours per an event

**Staff Contact:**

Eileen Metzler, Sales and Events Manager, at (920)491-3691 Ext. 103 or [emetzler@gbbg.org](mailto:emetzler@gbbg.org)

Danielle Schneeberg, Membership & Volunteer Coordinator, at (920)491-3691 Ext. 105 or [dschneeberg@gbbg.org](mailto:dschneeberg@gbbg.org)

## Volunteer Appreciation at Green Bay Botanical Garden

GBBG values its volunteers and makes every effort to provide timely volunteer recognition. All staff and volunteers responsible for volunteer supervision are encouraged to undertake on-going, informal methods of recognition of volunteer service. These methods range from “thank you's” to a concerted effort to include volunteers as participants in program decision-making and implementation.

In addition, volunteers who contribute **25 or more hours** between January and December (previous calendar year) qualifies them for a “Volunteer Appreciation Card” handed out at the Volunteer Season Kick Off event in Spring.

### **Our GBBG Appreciation Program consists of:**

- ✓ **25 Volunteer Hours over 3 months:**
  - Permanent GBBG nametag to be worn while volunteering
  - Free annual gift given at our Volunteer Appreciation event (must be present)
  - Annual recognition in an issue of the GBBG newsletter
- ✓ **50 Volunteer Hours:** all the above plus:
  - a 15% discount at our WPS Trellis Gift Shop (this is an additional 5% discount from the 10% membership discount given – must present card at time of purchase)
- ✓ **75 volunteer Hours:** all of the above plus:
  - 2 general admission complimentary GBBG passes (not including Special Events)
- ✓ **100+ Volunteer Hours:** all of the above plus:
  - Free admission to 2 GBBG lectures/classes during a calendar year (no carry over) with a maximum member fee of \$9. Volunteers must pre-register by the class deadline and present this card at class check-in. Number of volunteer registrants is limited so register early!

Finally, and most importantly, many GBBG volunteers explain that their greatest reward comes from helping others. The personal and professional growth, the challenges and the friendships from volunteer experiences are life-long rewards. The opportunity to be of service to others is important to all volunteers.

If you are volunteering for the Garden as part of a group, for example, with your service club, church group, retirement organization or the like, the hours you contribute in that endeavor will accrue to the group and not to each individual member of the group.

If you have questions about your benefits or hours, please contact:  
Danielle Schneeberg, Membership & Volunteer Coordinator  
Green Bay Botanical Garden, 2600 Larsen Road, Green Bay, WI 54303  
920-491-3691 X105, [dschneeberg@gbbg.org](mailto:dschneeberg@gbbg.org) [www.gbbg.org](http://www.gbbg.org)